

Works24 R57 Radio Pre-Installation Agreement

Please complete and sign the following form for EACH R57 Music Player to be installed. Please note that if the steps below are not completed and an installer is dispatched, we may have to reschedule your installation, possibly incurring an additional installation charge.

IMPORTANT

Please provide a completed copy of this form to us so we may ship the equipment. Please send via email to cst@works24.com or fax to 1-800-460-9876. For technical questions, please contact Works24 Installation at 1-800-460-4653.

COMPANY NAME _____

TECHNICAL CONTACT (I.T.)

(If you do not have one, please list someone with the final say in technical matters.)

Name _____ Phone _____

Mobile _____ Email _____

INSTALLATION LOCATION

Location Name _____

Contact/Branch Manager _____ Phone _____

Street Address (no P.O. Boxes) _____

City, State, ZIP _____

DEFAULT CHANNEL

Please list your default channel below. You will have access to all channels, and can preview the list at: works24.com/overhead-music-channels.

Initials _____ Date _____

R57 Radio Pre-Installation Checklist

Please check each box below to indicate that the step is complete.

DEVICE INFORMATION

R57 dimensions - 6.4 x 4.37 x 1.81 inches



ELECTRICAL

☐ Two 110V electrical outlets at the player location for the player and the amplifier.

CONNECTION

☐ One RJ45 Ethernet network connection at the player, providing minimum of 1.5Mb non-metered broadband Internet access.

Addressing: ☐ DHCP or ☐ Static (Please enter details below for static addressing.)

Address ____ . ____ . ____ . ____ Netmask ____ . ____ . ____ . ____

Gateway ____ . ____ . ____ . ____ DNS ____ . ____ . ____ . ____ / ____ . ____ . ____ . ____

Proxy: ☐ No ☐ Yes:

Address _____ Port _____

User _____ Pass _____

Does the connection for this device use Power over Ethernet (PoE)? ☐ No ☐ Yes

! IMPORTANT: Power over Ethernet can damage your player. We provide a PoE adapter to attach to each player. DO NOT remove this adapter unless you have tested to ensure your network does not use Power over Ethernet. If the adapter is removed and the player is damaged, you may be charged for a replacement player.

FIREWALL/FILTERING RULES

NOTE: Works24 requires NO inbound firewall rules.

☐ Configuration/Media: Ports 80/443 TCP outbound to *.works24.com (24.249.226.49-.62)

☐ Video file types: MPEG (*.mpg, *.mpeg, *.mp4), JPEG (*.jpeg, *.jpg), PNG (*.png), GIF (*.gif)

☐ Audio file types: MP3 (*.mp3), WAV (*.wav)

☐ Other types: Text (*.html, *.txt, *.json, *.xml), ZIP (*.zip)

☐ Music streams: Ports 7102 and 7104 TCP outbound to *.splashmedia.net (4.31.140.100-101), AAC internet streams (64kbps constant/max 84kbps while buffering)

☐ Remote support: Port 5938 TCP/UDP outbound to *.teamviewer.com

Initials _____ Date _____

SPEAKERS/AMPLIFIER

Will we be installing an amplifier and speakers? ☐ No ☐ Yes

If "yes":

Briefly describe the installation location for the player and amplifier (i.e. phone closet, wall behind teller line, etc.) _____

How many speakers will this unit be driving? _____ Please describe each speaker location or attach a floorplan with proposed speaker locations clearly marked:

SIGNATURE

Please sign and date below. Your signature indicates that all of the steps above have been completed and you are ready for us to install your overhead music.

Client signature _____ Date _____

Name _____ Title _____